

MINUTES

Community and Culture Committee

Monday, 12 May 2025

6:00 PM

Dragon Room

Georges River Civic Centre

Hurstville



PRESENT

COUNCIL MEMBERS

Councillor Landsberry, (Chairperson), Deputy Mayor, Councillor Liu, Councillor Allison, Councillor Anzellotti, Councillor Arthur, Councillor Dimoski, Councillor Gao, Councillor Mort and Councillor Wang.

COUNCIL STAFF

General Manager – David Tuxford, Director Community and Culture - Kristie Dodd, Executive Manager City Futures – Kent Stroud, Manager Sport, Community Facilities and Events – Margaret Le, General Counsel – James Fan, Coordinator Communications and Engagement – Catherine James, Coordinator Community Capacity Building - Alexis Drevikovsky, Grants Officer – Ben Taylor, Manager Office of the General Manager - Vicki McKinley, Executive Services Officer – Marisa Severino, Technology Business Support Officer – Brendan Thorpe and Executive Assistant to the Director Community and Culture – Billie Johnson (Minutes).

OPENING

The Chairperson, Councillor Landsberry, opened the meeting at 6.01pm.

ACKNOWLEDGEMENT OF COUNTRY

The Chairperson, Councillor Landsberry acknowledged the Bidjigal people of the Eora Nation, who are the Traditional Custodians of all lands, waters and sky in the Georges River area. She paid her respect to Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples who live, work and meet on these lands.

APOLOGIES/LEAVE OF ABSENCE

There were no apologies or requests for leave of absence.

REQUEST TO ATTEND VIA AUDIO VISUAL LINK

THERE WERE NO REQUESTS TO ATTEND VIA AUDIO VISUAL LINK.

NOTICE OF WEBCASTING

The Chairperson, Councillor Landsberry advised staff and the public that the meeting is being recorded for minute-taking purposes and is also webcast live on Council's website, in accordance with section 5 of Council's Code of Meeting Practice. This recording will be made available on Council's Website.

CODE OF MEETING PRACTICE

Council's Code of Meeting Practice prohibits the electronic recording of meetings without the express permission of Council.

DISCLOSURES OF INTEREST

COUNCILLOR LANDSBERRY DISCLOSED A NON-SIGNIFICANT, NON-PECUNIARY INTEREST IN ITEM COM014-25 COMMUNITY GRANTS 2024-2025 ROUND 2 FOR THE REASON THAT COUNCILLOR LANDSBERRY WAS INVITED TO BECOME THE PATRON OF KOGARAH HISTORICAL SOCIETY IN 2023, WHICH IS A PROPOSED RECIPIENT OF A COMMUNITY GRANT IN 2024-2025 ROUND 2.

PUBLIC FORUM

There were no registered speakers.

CONFIRMATION OF MINUTES OF PREVIOUS MEETINGS**COM013-25 Confirmation of the Minutes of the Community and Culture Committee Meeting held on 14 April 2025**

(Report by Executive Services Officer)

RECOMMENDATION: Councillor Mort, Councillor Allison

That the Minutes of the Community and Culture Committee Meeting held on 14 April 2025, be confirmed.

Record of Voting

For the Motion: Councillor Landsberry, Councillor Allison, Councillor Anzellotti, Councillor Arthur, Councillor Dimoski, Councillor Gao, Deputy Mayor, Councillor Liu, Councillor Mort, Councillor Wang

On being PUT to the meeting, voting on this Motion was UNANIMOUS. The Motion was CARRIED.

COMMITTEE REPORTS**COM014-25 Community Grants 2024-2025 Round 2**

(Report by Grants and Project Officer)

RECOMMENDATION: Councillor Mort, Deputy Mayor, Councillor Liu

That the funding recommendations resulting from Georges River Council Community Grants 2024-2025 Round 2, as detailed in Attachment 1 of this report, be adopted.

Record of Voting

For the Motion: Councillor Landsberry, Councillor Allison, Councillor Anzellotti, Councillor Arthur, Councillor Dimoski, Councillor Gao, Deputy Mayor, Councillor Liu, Councillor Mort, Councillor Wang

On being PUT to the meeting, voting on this Motion was UNANIMOUS. The Motion was CARRIED.

COM015-25 Customer Experience Strategy Progress Update and Draft Customer Feedback and Complaints Management Policy Review

(Report by Head of Customer Experience)

RECOMMENDATION: Deputy Mayor, Councillor Liu, Councillor Dimoski

- (a) That Council receive and note this update on the implementation of the Customer Experience Strategy 2022-2027 (CX Strategy).
- (b) That the draft Georges River Council Customer Feedback and Complaints Management Policy be placed on public exhibition for a period of no less than 28 days.
- (c) That a further report be submitted to Council on the feedback received during the exhibition period, together with any recommended changes for the draft policy prior to adoption.

Record of Voting

For the Motion: Councillor Landsberry, Councillor Allison, Councillor Anzellotti, Councillor Arthur, Councillor Dimoski, Councillor Gao, Deputy Mayor, Councillor Liu, Councillor Mort, Councillor Wang

On being PUT to the meeting, voting on this Motion was UNANIMOUS. The Motion was CARRIED.

CONCLUSION

The Meeting was closed at 6.25pm

Chairperson